RTO2Go.com Policy and Procedure Manual: Contents

Policies	Records, Forms and Checklist
Access and Equity Policy	
Anti-Discrimination and Harassment Policy	
Complaints and Appeals Policy	Complaints and Appeals Form
Consumer Protection Policy (Includes VET Fee Help)	and the second property of
Data Provision Policy	
Equal Opportunity Policy	
Financial Management Policy	
Fit and Proper Persons Policy	
Governance Policy	
Human Resource Policy	Staff Induction Checklist
Industry Engagement Policy	Industry Feedback Form
Insurance Policy	
Learner Support Policy	Learner Needs Support Plan
Marketing Policy	Pre-enrolment Information Checklist
Privacy Policy	
Professional Development Policy	Professional Development Plan
Qualifications Issuance Policy	·
Quality Assurance Policy	Sample Annual Planning Calendar
	Management Meeting Template
Recognition Policy	RPL Application Form
	Credit Transfer Application Form
Record Keeping Policy	
Staff Induction Policy	
Staff Performance Management Policy	
Third Party Arrangements Policy	Third Party Monitoring Schedule and Checklist
Training and Assessment Policy	Sample Training and Assessment Strategy
	Sample Staff Matrix
	Sample Resource List
	Record of Industry Engagement
	Record of Assessment Outcome
Transition Policy	Training Package Transition Checklist
USI Policy	
Validation Policy	Assessment Validation Checklist
	Validation Plan
Work Health and Safety Policy	Venue Checklist
	Hazard-Accident Report
Supporting	Documents
Policy and Document Mapping against NVR Standards for RTO's 2015	
CEO Position Description	Finance Officer Position Description
VET Compliance Manager Position Description	Learner Rights and Responsibilities
Trainer and Assessor Position Description	Sample Code of Practice

All Documents are fully editable, up to date and can be bought as Individual Documents.